

From: [Kelly Rasko](#)
To: [Appeals](#)
Subject: [EXTERNAL] Statement for the Continued Closure of Dog E Day Care- Ms. Trina Demeria
Date: Thursday, October 10, 2024 11:44:47 AM

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Good day,

My name is Kelly Rasko and I learned about The City of Airdrie appeals regarding Ms. Demeria business Dog E Daycare and her cancelled tenancy permit to have it upheld.

I am taking the time to write today as I am in agreement that Ms. Demeria should not be allowed to reopen her establishment due to the following reasons.

On multiple occasions I witnessed first hand the presence of mice, ticks, fleas, and the accumulation of urine and feces, not only in the building but out front on common property and the back "dog run" if you could call it that. The unsanitary conditions have led to a buildup of noxious, vile, saturated odors that would be overwhelming upon entering the premises, multiple times burning my eyes and nose amongst anyone else coming in or on either side of the bay Ms. Demeria's business operated in.

Multiple times as a volunteer I helped clean caked on feces and dried urine, it was days since Ms. Demeria last cleaned and openly admitted it, saying she was "exhausted". This is a health risk not just to the over 80 dogs I counted the one time I was in, but the employees that worked or volunteered for Ms. Demeria.

If I had a choice to simply not allow this business to continue, it's not because of anything other than a genuine health hazard that cannot be ignored. The proliferation of vermin such as mice, with the addition of parasites from the animals like round and tape worms (on the floor alive in feces) coming in, ticks, and fleas also poses serious risks, as these pests can carry a variety of dangerous diseases that could be transmitted to employees, customers and other occupants in other bays.

I had expressed my concerns to Ms. Demeria on multiple occasions, making it abundantly clear that the state of affairs within her establishment was simply unacceptable. The level of uncleanliness and disrepair that permeated every corner was truly appalling, amongst the safety issue of the hoarding of items that would seriously injure someone if it fell on them or an animal. The floors were littered with debris, feces and plain filth, the walls stained or with holes, and again the noxious, vile, saturated odors that hung heavy in the stagnant air. No spray or scent could take it away. It was evident that basic sanitation and maintenance protocols were being neglected, posing serious health and safety risks to both the staff, patrons and animals in Ms. Demeria's care.

I had gone to great lengths to articulate the gravity of the situation, emphasizing that such egregious lapses in hygiene were completely unacceptable and needed to be addressed with the utmost urgency. Yet, despite my repeated pleas and warnings, Ms. Demeria seemed indifferent to the problem, content to allow the deplorable conditions to persist. It was a

deeply frustrating experience, watching helplessly as standards of cleanliness and professionalism deteriorated to such an alarming degree. Ms. Demerias blatant disregard for the well-being of the animals, staff, and building was simply unconscionable, and after my last time at the business, I made a formal complaint to the SPCA of Alberta.

When a business is no longer viable or sustainable, shutting it down for good may be the best option, despite the challenges and emotions involved. I believe Ms. Demeria has the inability to adapt to any changes and that time has shown that she is incapable of providing a safe and clean business.

I will continue advocating for the necessary closure of Ms. Demerias establishment as in this situation, no viable path forward is able, closing it down permanently may be the wisest and most responsible decision.

If you have any questions regarding my statement, please feel free to email me back or call me at [REDACTED]

Regards,

Kelly Rasko