



MOST-ARE HYPOALLERGENIC!!! We still need help!!... See more



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54 comments



Oct 10 / 2024

Victoria Ironside - [REDACTED]

I am here today to express my concerns as a City of Airdrie Resident of 35 years. And to give feedback regarding E J Rescue & Doggie Day Care, and to ask the board to board to revoke the permit for EJ Rescue & Doggie Day Care. This permit should be revoked as it is an inhumane Animal Rescue facility. And EJ Rescue/Trinia's business practices are unfair and very deceitful.

I have experienced firsthand the DEPLORABLE conditions of EJ Rescue site. At 2-69 East Lake Road, N E, Airdrie. I went to foster a puppy from Trina @ EJ Rescue. I Had to make an appointment as Trina kept the doors locked at all times so you couldn't just walk in. Now I know why.

Upon arriving @ EJ Rescue and Doggie Day Care, the smell of feces & Urine and ammonia, were overwhelming and I almost thru up. Trina tried to cover it up and said it was because she had been bathing dogs for six hours and that what I was smelling was a musty smell. I proceed to tell her I knew the difference.

There were 6 puppies in one kennel (see picture) the kennels were lined up inside the front door with a mountain at least 5 feet high of dirty blankets, dirty towels, food, etc., on top of the kennels with puppies in them, when I was looking at the pile, I couldn't make out exactly what it all was.

She had put the puppy I was to rescue in one of those crates. Beside the crate with my puppy there was a kennel with 6 puppies in it. I had taken a screen shot of the 6 puppies from a picture on Trinia's social media, so I took a screen shot the picture on Nov 8, 2023 the picture was dated Nov 4, 2023. When I went to pick up the foster puppy on Nov 13 those 6 dogs were still in the same kennel. My heart broke for them. Needless to say, it was deleted from her social media account shortly after.

I was told by Trinia that the puppies came from a puppy mill, and she had just rescued 30 them. The puppy I fostered was extremely sick, malnourished, had diarrhea and several other ailments. Vet bills exceed \$1,800.00 which EJ didn't pay for.

Trinia also told me and that she had just recently rescued 30 puppies from a puppy mill, and that my foster puppy was in a kennel for 10 months. Trinia also said that the puppy I was to foster was one year old which was untrue, as per her vet and also that he was Microchipped, I asked the vet to scan him for a microchip they did, and the outcome was a didn't have a microchip. I was told he had his shots, the vet (Ramsey Animal Clinic) said he had never seen this puppy before, and therefore there was no Record of his shots. And EJ/Trinia refused to supply any records on him if he had these things done there would be

records, if they were a reputable Rescue. He was also supposed to be hypoallergenic, and was dewormed, I would think because of all the lies I was told that these were just more. She said he was a year old, that was untrue. Any vet appointments had to be made by her I had a difficult time getting the vet's name from her. Finally, she gave up the information its Ramsay Animal Clinic in Calgary. I told her the dog was very sick with diarrhea, was starving, and dehydrated and needed a vet ASAP. I took him to her vet (Ramsey Animal Clinic in Calgary) I asked the vet the puppies age he confirmed he was between 1.5 and 2 years old, the vet agreed he was extremely Emaciated, the pup was only 8 lbs. During the Vet examination the vet ran his hands down both sides of the puppy the vet said he should not be able to feel his ribs, But he could easily. The vet also said he need dental work because he still had some of his baby teeth and his second teeth.

There are 3 bays in the building where EJ Rescue resides, Trinia has the middle one. I was in the bay on the east side of the building of Auto Lift Repair company, the night EJ Rescue was being raided for the first time. The smell in bay 1 that was coming from EJ Rescue was horrible. You could smell the feces and the urine in their office. I asked the employee how she could work under these conditions. Her response was that she had become sick from the smell.

There have been Numerous complaints I have personally spoke to some of the complainants (feel free to google YELP and Goggle) about how sick their rescues were and about not getting paperwork & records as promised from EJ /Trinia. I have also spoke to former employee about the working conditions and the treatment of the puppies. I couldn't get a copy of the contract I signed. There has been a huge lack of communication after adoptions and fostering. Is this any way to run a business?

I have been dealing with this for over a year, and it is very stressful and time consuming. I have been to court three times, I have been in touch with Andrew Granger, the Director of the SPCA in Edmonton, Mayor Peter Brown, I have had Peace officer Brad Tomlinson in my home, a Supervisor from the SPCA from Edmonton, and Global New in my home. This has been going on for many years and our community, City of Airdrie & those poor puppies deserve better.

EJ Rescue & Doggie Day Care is not running business as it should, it is inhuman what goes on there and the animals deserve better. This has been going on for years EJ has gotten away with this inhuman practice. It is time that EJ Recuse & Doggie Day Care / Trinia are accountable for their actions.

I am proud to live in Airdrie, EJ Rescue & Doggie Day care is a black eye on the city of Airdrie. So I am asking you today to please, please revoke her permit. She needs to be accountable for her actions.

Thank you for your time.

Victoria



*I have additional information video's & text message - **

My Experience with EJ Rescue – Airdrie Alberta Nov 30, 2023.

On Nov 9, 2023 I contacted EJ Rescue to Foster a puppy. I was recommended by a friend. She donates to EJ Rescue.

EJ Rescue - Trina Demeria, asked me what date I could be ready to foster. I told her Monday Nov 13 2023. She said she would have a Puppy ready for me. We made an appointment for Monday at 1 pm. I was never asked about my home if I had a fenced yard, do I have small children, do I have other pets nothing.

Nov 13 ,2023 1 PM

I arrived at the Rescue 2-69 East Lake Crescent in Airdrie, Alberta. I had to knock on the door as it was locked. Trina came to the door let me in and made me stand at the door. While standing at the door the stench of Feces and Urine were unbelievable, I almost got sick. I told Trina that the smell was deplorable. I said the smell of feces and urine was unbearable, she proceeded to say, and I quote "well we do have dogs here." I told her there is no excuse for this. She said she was bathing dogs for 6 hours and what I was smelling was must. I told her that I know the difference between feces, urine and must. Then she tried to tell me she has been there 10 years and the building was old that what I was smelling. She handed me a contract to sign & to put my credit card # on the contract. I didn't have time to fully read it, so she gave me point by point information on what the contract stated. My fault I should have read the contract before signing it. I didn't give my credit card number. and ask her why she need my credit card as I was fostering not adopting and I didn't have to pay for anything. She said we take everyone credit card it was policy. I still said NO.

I asked Trina where the puppy came from, and she proceed to tell me that she rescued 30 dogs from a puppy mill and that is where he came from. I had no idea what problems could come with a dog from a puppy mill. She said the has had his first shots and that he was microchipped and was dewormed. I took her at her word these things had been done. She also said he needed to be neutered and needed dental work his teeth pulled. She said that they were all included in the adoption fee.

She asked me to wait outside as she was going to get my puppy ready and get him food. She said he was behind the wall and needed me to wait outside, which I did for 8 to 9 minutes. You could smell the feces and urine outside the building door. Finally, she came back and let me back into the building but only to stand inside the door. While standing inside the door to my immediate right there was blankets, and other things that I didn't know what it was that was piled at least as high as me and I am 5 ft tall. There were kennels under the pile of what I will call it junk. And my puppy was in one of the kennels. The kennels could not have air circulation with all the stuff piled on top of them. I saw my puppy and right beside him a kennel the same size as the one he was in. It had 5 puppies in it. My heart broke for them. They couldn't lay down they were on top of each other and looked dirty and they looked as if they needed a grooming. The kennel was absolutely far too small for 5 dogs. I have a photo from EJ website dated November 4, 2023 of the six puppies in one kennel, When I picked up my dog on November 13, the dogs were still in the kennel but there was only 5 left in the kennel. The dogs were the same dogs I saw on the website.

She gave me dry food and wet food. The wet food she said is expired but we keep it in the fridge so its okay. When I got home, I checked the wet food expiry date, it was expired last year on 12 22 2022. Needless to say, I didn't not feed the dog that food.

She told me if he has diarrhea to feed him some pumpkin that would take care of it. Well, he did have diarrhea. He was under weight you could feel every bone in his body. He had no mussel mass on his body. His breath was horrendous his body smell was a very strong smell of feces & Urine. I gave him 5 baths in 3 days but nothing helped with the smell. He was defecating and peeing all over the place.

When I got him home, he was too scared to come out of the kennel. I left him in the kennel with the door open. In the meantime, I put down 1.5 cups of water and 2/3 cup of food. He drank the first bowl of water and then

immediately after I gave him another full bowl of water. I finally had to take it away from him. He was very dehydrated. Then he went for the dry food and ate the over ½ of the bowl like he hadn't seen food in a long while. I eventually took it away from him as I didn't want him to get sick. He didn't bark at all. He whimpered in the night each Nite. He didn't like you to touch his hind end.

The dog didn't know how to be a dog. He didn't know how to play with toys, walk on a leash, go outside to the bathroom. He was very anxious.

November 13 – 15, 2023

I asked Trina if there was respite for the puppy as I had commitments on the following Sat. & that I would be leave in January for vacation for 2 weeks. She said I could take him back to the doggie daycare she runs. (Well that wasn't going to happen.) She said fosterers are covered they is no charge for these services. I asked her why the dog I rescued wasn't on her website to be adopted out? Her response was "We like to have the dogs settle into a foster home, so we know more about them At least 7 days". I had told her that it wasn't working out he was peeing and popping everywhere so its time to find him a home. She asked me to submit a bio on the dog. I asked how I do do that she sent me a link from google a form for an example bio.

I asked her how much it was to adopt the dog & would his dental work and neutering be included lin that price.

Her response was "He is \$850.00 to adopt he is the latest been dewormed, vaccinated, and microchipped. His last set of vaccines neuter and pulling out his baby teeth will be done as well once adopted. This is all included."

I asked her what was the name of the vet that you use and the groomer?

Her response was any vetting and grooming must be made by them. I said I am not asking you to make a booking I am asking who the vet you use and who is the groomer you use. Then she went on to say we leave the fur longer as many adopters don't like short fur. Then she gave me the name of the which is Ramsey. She didn't give me the address, so I did some checking this is what it is. Ramsay Animal Clinic 1639 17 A street S E Calgary.

She went on to say "we have never had a foster be worried about needing it before (the information on the vet) she said medical handle's all paperwork & confidential information.

I said to Trinia All you told me when I picked the dog up was, he had a microchip and he has been dewormed, he needs to be neutered he needs his teeth fixed and he was in a was in a kennel for 10 months in a puppy mill. I need paperwork to see what he is all about". I have no idea how long he was with EJ Rescue as she didn't supply that information.

She responded we aren't sure what paperwork you are looking for about the dog. We give all the same information to our fosters for each dog & it's always been enough. She said she tried to call me when they were available but keep missing me. That is an untrue statement! Then she asked me for a name of the dog and o complete his Bio today.

I told Trina that I received no paperwork that is the problem I want to know where he came from how old he is you told me that he is been in a kennel for 10 months and he is 10 months to a year old, I want to know his background She said she gave me everything she that what rescue is. We provide you all the information we have about the dog and what we have done for it medically.

I said you told me he was giving his shots so there must be a record of that. You told me he was microchipped there must be a record of that and that was what I was asking for. Then she said fosterers don't get records that fosters don't own the dog.

I said I know I don't own the dog and I am not asking. I also said I was not doing a because I was thinking on keeping the dog and I need to get over what is wrong with him because he does have problems you know that you

told me he came from a puppy mill he has extreme anxiety and he is in very bad condition, and he is underweight so I didn't think a name at this time is appropriate because he isn't in his right mind. I told her I was calling him Bud. I asked Trina if she could give me the name of other fosterers so I could have a dialog with them regarding their challenges. She set me up on a website where her administration or her would talk to me. That isn't what I asked she screens everything. Her website shows all things Rosie but I know its not. I have seen it with my own eyes.

I ask Trina if she would be willing to give a discount or cut the adoption fee in half. Know the dog would need a lot of money to be healthy. She said no.

I asked Trina all you have to do is give me a copy of my contract that I didn't read as I was rushed in and so quickly. I just wanted to have the contract so I could freaking read it. (My Fault for not reading it). She sent me a contract that is a blank one not the one I signed. I once again went back and said I want the one I signed. She said that she could help with training that dog and what were his anxiety issues.

The last contact I have had with EJ Rescue/Trina Demeria.

November 16, 2023

I was in contact with the Director of the SPCA Andrew Graninger from the SPCA in Edmonton

I explained about EJ Rescue and how bad the animals were being treated, the condition of the location and my dealing with Trina. I sent him all the text message correspondence between Trina and myself.

We had about a 20 min or more conversation. He mentioned that his supervisor was in Cochrane that day and asked if I would be willing to have her come to my home and see the dog. I said absolutely for sure. She came her name was Karen. She was in my home for about an hour or so. She recorded our conversation. She confirmed the dog probably came from a puppy mill. And that he was underweight had bad dental. And he need a vet appointment. So, I made one the next day. To this day I have never heard back from her. Not sure I am suppose to.

On November 17, 2023

I took the dog to the vet as he wasn't getting any better. I took him to Ramsey vet. The vet assistant came in and chatted with me and I asked if she would scan him for a microchip. She said sure and proceeded to scan the dog well the puppy had no microchip, which was stated he had by Trina @ EJ. I had the vet Dr Gupta to examine him, he asked where I got him, I told him EJ Resue he said he has many dogs from EJ. I asked how old the dog was he said that he wasn't 10 months old that he was between 1.5 and 2 years old. He determined that by the plaque on his back teeth. I have enclosed a copy of the Vet Report. When I received the report, I had to call back 2 times to try and get the vet report to outline what the vet said. They told me that the report couldn't be revised as it had already gone out. I told the vet assistant that you could make an amendment to it. She said she would talk to the vet and the vet said no.

This is not a rescue its more like a puppy mill. I believe in the beginning she had good intentions towards the animals. But I believe she is just in it for the money. And I wonder why nothing has been done about this Rescue.

She is taking donation & money from the community and its wrong. The dogs are not getting the proper care.

Victoria Ironside

