

From: [Tails of The Misunderstood Canine Rescue Society](#)
To: [Appeals](#)
Subject: [EXTERNAL] Regarding Cancellation of Tenancy Permit 52-12 at 2, 69 East Lake Crescent (Block 2, Plan 8710742)
Date: Thursday, October 10, 2024 4:29:48 PM
Attachments: [Video February 4, 2023 inside back room of 2, 69 East Lake Crescent.mp4](#)
[att.6MW3YEZbHfH0seB1goW0bm1DIGtsnV5QlodKsn5WIw0.mp4](#)

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FILE #: Regarding Cancellation of Tenancy Permit 52-12 at 2, 69 East Lake Crescent (Block 2, Plan 8710742)

Name: Alexandra Cerato
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STATEMENT:

There have been numerous occasions I have come into Dog “E” Daycare/ EJ Rescue (referred to as “The Business” in this statement), and overwhelmed with the smell and filth that was in there and in the yard space.

I have personally cleaned the front entrance area, grooming room, and a room referred to as the zen room on numerous occasions. The filth, smell and dog excrement was throughout the building, and yard, without proper cleaning nor management. There have been an infestation of ticks and fleas also in the building, which Trina Demeria asked me how to rid The Business of on several occasions as well. I have also seen mice and mice fecal matter in all areas of The Business.

One of two most recent encounters I had at The Business was on February 4, 2023. I have provided a video exhibit to add to this statement, from February 4, 2023, when I was at the The Business for a meet and greet for a dog. Upon entering The Business, there was an overwhelming smell of urine and feces, including strong ammonia which I am sensitive to. I immediately complained to Trina Demeria, the owner of The Business, on how bad the smell was, and how dirty and disgusting the front reception area was. I took it upon myself to open the door of the building and prop it open.

From there, I poured Lysol disinfectant into the Scentsy oil diffuser, as the smell of feces, urine and ammonia from the mix of feces and urine was nauseating and I got a headache from the ammonia immediately when I first walked in. I proceeded to start cleaning the front entrance/reception area, washing the floor with fresh water and cleaner, as the mop bucket had a slim overtop of the water and I found food molding, feces in a poop bag under the reception desk, on top of additional dirt and debris. Once the gentleman that was meeting the dog left, I went in the back to have a talk with Trina, and she was no where to be found. I took the video at this time, as the smell going through that door, into the back area, was absolutely horrific, and worse than the front which I was immediately ill.

There were bags of garbage piled up next to the dog food in the hallway, and there were mop buckets growing mold. The amount of barking and noise was deafening. There were dogs in

the kitchen area with urine on the floor, a dog in the washroom in the dark, laying on the floor with no bedding or access the water, and there were an alarming amount of dogs in crates, without water covered in urine and feces, which was spread outside the crates onto the ground and surrounding crates. At this point, I headed back out front to talk to Jenn, who was an employee there. She said it would stay clean from what I cleaned for a couple days, and be just as bad again as Trina didn't care. I should add that I cleaned for a least 2 hours.

At this point, before I was leaving, a family came in to pickup a dog, and met 3 dogs that came out from the back room, which were all emaciated, covered in urine and feces, and the one that just had a bath, still smelled like it was bathed in a strong urine. I left shortly after this, and was horrified about how the dogs were housed, and the smell of that building, the filth and all those poor animals having to experience it. I contacted the Alberta SPCA on the following Monday, and asked them to start an investigation.

I found out additional information from Jenn and Trinas friend Allisa Jones, that there were two dogs that were mauled to death in The Business, one named Toto in November of 2022 and one named Treasure in December 2022. She said the centre was infested with ticks and fleas, which I previously found at an earlier cleaning I did there, and a dog that didn't receive emergency veterinary care named Rasberry died alone in a crate. There was also a litter of puppies who were very sick needing urgent medical attention, that Trina never took care of, that all died too. It was Luckys puppies (there were 13) and that date is September 28, 2022.

I also had one of my rescue directors, Mikena Peterson, go in and help clean the whole building in October of 2022, as Trina called crying that people were complaining about the smell on numerous occasion, and asked Mikena if she was able to help clean. Trina stated to me that she wasn't allowed to pour bleach out in the back yard area, nor pressure wash it, but did it several times after hours in the dark so the city and neighbours wouldn't know. She spent around three full days once cleaning mounds of feces in the backyard as the city was going to fine her. She asked for my help to clean again, but I was unavailable.

My final time seeing the business while it was in active working hours, was on December 5, 2023. I was next door at Automotive Lift Repair, while parked in their loading dock. I came in to their office from the shop side, and was overwhelmed with the ammonia and feces smell. I told the owner of Automotive Lift Repair that this was absolutely appalling, and if I was a client, I would find another company to take my business as I wouldn't want to be exposed to those smells ever again. The Businesses yard was covered in urine and feces again, and I have included a photo of this from Global News who took the image from a drone on December 5, 2023.

Now that no one has been at the Business for quite some time, I have visited Automotive Lift Repair and there is still a stagnant fecal/urine smell out in the yard and the building is still leaching the smells to the connected businesses on either side. I generally go over when it's nice out, so we can stay outside as I'm ammonia smell sensitive.

As of today's date, October 10, 2024, I was in Honourable Court in Calgary with Trina Demeria, and she admitted in court to doing a bunch of construction in The Business over the past several months.

If any clarification is needed for my statement, please do not hesitate to contact me.

Cheers,



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Tails of The Misunderstood Canine Rescue Society



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